

# Privacy Policy

**05-May-2020**

CuroElevate mobile app collects some personal information about you at time of registration. We are committed to protecting the security of this information and safeguarding your privacy. This privacy policy sets out the details of the personal information collected, the manner in which it collected, by whom as well as the purposes for which it is used. At registration you accepted the terms of this Privacy Policy and your use of the App signifies your continued acceptance thereof. This Privacy Policy may be revised from time to time and you will be notified of all such changes. In order to use the App, you will be required to consent to the terms of the Privacy Policy as revised from time to time.

## **1. INFORMATION**

- (a) When you register on the App, the following information is collected from you and stored securely on a server operated and managed by Pentaminds Technologies (P) Ltd. – 1. Name and 2. Phone number
- (b) At lift operations, your location details are also captured to find nearby lifts BUT is NOT stored on server.
- (c) To identify lift, Camera of phone is accessed for scanning lift's QR code. No data is accessed or uploaded via camera.

## **2. USE OF INFORMATION**

The personal information collected from you at the time of registration under Clause 1(a) above, will be stored on the Server and only be used by Pentaminds Technologies (P) Ltd. in anonymized, aggregated datasets for the purpose of generating reports, error/event logs for the purpose of the betterment of application and management as may be required. The information collected under Clause 1(b) and 1 (c) will not be used be uploaded to server or used any further. The information collected under Clause 1 will not be used for any purpose other than those mentioned in this Clause 2.

## **3. RETENTION**

All personal information collected from you under Clause 1(a) at the time of registration will be retained for as long as your account remains in existence and for such period thereafter as required under any law for the time being in force. Nothing set out herein shall apply to the anonymized, aggregated datasets generated by the personal data of registered users of the App or any reports, logs created using such datasets.

## **4. RIGHTS**

As a registered user, you have the right to access your profile at any time to add, remove or modify any registration information that you have supplied.

## **5. DATA SECURITY**

The App is equipped with standard security features to protect the confidentiality and security of your information. Data is encrypted wherever required, Personal information provided at the time of registration is encrypted before being uploaded to the cloud where it is stored in a secure encrypted server.

## **6. DISCLOSURES AND TRANSFER**

No personal information collected by the App will be disclosed or transferred to any third party.

## **7. GRIEVANCES**

If you have any concerns or questions in relation to this Privacy Policy, Please contact us on [support@pentaminds.com](mailto:support@pentaminds.com)